

# Understanding your Statement

## 1. Definitions

To assist with your understanding of the Cabcharge Tax Invoice Statement, some of the key terms are explained below.

### Previous Period

Previous Balance:	This is the closing balance from the previous statement
Payment Received:	The sum of all payments received prior to the statement issue date
Credit Adjustment:	Any credits posted to your account
Debit Adjustment:	Any adjustments, credit card processing fees or Gift Card purchases

### This Period

Taxi Fare:	The sum of the Taxi Fare(s) processed in the statement period
Service Fee:	The sum total of the individual service fees calculated on each transaction
Account Keeping Fee:	There is an account keeping fee payable of \$6.00 per billing period, but we will waive it for each period where the "Taxi Fare" displayed is more than \$60.
Overdue Payment Fee:	See 'Terms of Payment'

## 2. Terms Of Payment

Payment of this statement must reach Cabcharge on or before the 'Due Date' indicated on the statement. If the payment is not received in full by the due date, an overdue payment fee of 1.5% will apply to the unpaid balance for each billing period until settled.

Please note that if invoice statement 2015-01 was unpaid by the due date, the overdue payment fee would be included on statement 2015-03.

If paying by EFT, please include your Invoice Number as a reference so that the receipt can be correctly allocated.

## 3. GST on taxable supplies

Taxi Fares in Australia are inclusive of GST at 10% of the Taxi Fare total i.e. GST is 1/11 of Taxi Fare. There is no GST charged on Cabcharge's Service Fees, Account Keeping Fees and Overdue Payment Fees.

## 4. Lost or Stolen Products

Should Cabcharge products be lost or stolen, Cabcharge must be notified in writing immediately. The account holder will remain liable until such notification is received. See Conditions of Use\* for further details.

## 5. Disputed Transactions

Claims in respect of disputed transactions will not be accepted if made more than 60 days from the date of statement.

\* Our Conditions of Use can be found in our Customer Services section of our website, under "Conditions of Use & Policies"

Should you require additional information please call us on 02 9332 9222 or email [statements@cabcharge.com.au](mailto:statements@cabcharge.com.au)